

Friday, 8th April 2011

To Whom It May Concern

I've been Zen Sugiarto's employer since March 2006, and even promoted Zen to the role of Senior Software Engineer just recently.

Zen has proven to be a reliable employee with excellent communication skills. He is well respected by other members of our team. Zen is a fast learner and has excellent problem solving abilities. He is very strong both technically and ethically, and is a highly valued contributor.

Zen's contribution has been across multiple software projects primarily for Telstra. One project in particular has been recognised with a commendation from the Telstra Executive Team. This was for a near real time network solution that is now used heavily by network operations in Telstra's Global Operation Centre.

Zen's responsibilities have ranged from supporting multiple large-scale systems, RAD/pilot application prototyping, as well as full scale development of new systems by providing key technical contributions in solution analysis and design; framework and component development; configuration and release management; build, test and deployment automation.

Although I will be disappointed to lose Zen as an employee, I am delighted to see him taking opportunities for further development. If you want further background information please do not hesitate to contact me at 0417 331 096.

Sincerely,

Kim Collard

Kim Collard
Account Executive
Telecommunications
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